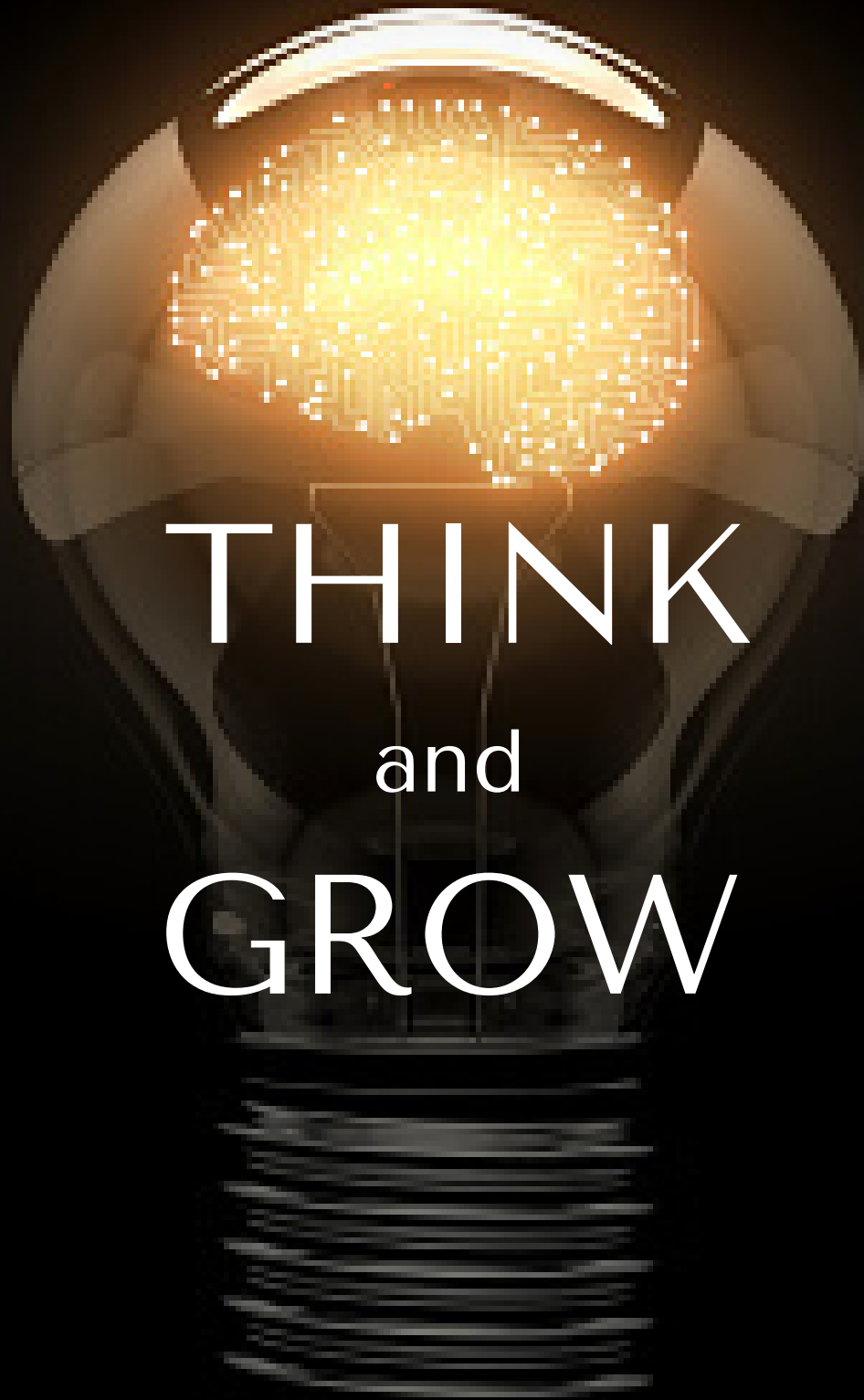


The Workbook



THINK  
and  
GROW

LESSON FIVE

### **Going The Extra Mile**

What have I done in the last two months that helped make a team member or customer's life easier? Have I exceeded expectations? Why or why not?

What can I do that will make me stand out from others in a positive way?

What resources could I use to hold me more accountable for going the extra mile?

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"IF YOU GET CLOSE TO WHAT YOU LOVE,  
WHO YOU ARE IS REVEALED TO YOU."

**Action Step:**

Decide one thing you can do today to go the extra mile.

Remember small gestures make BIG differences.

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